

## COMPLAINT FORM (Not for use for Salary Reclamations or Service Complaints).

**Please complete this form if you have a complaint or suggestion regarding the service you received during your recent house move.**

Agility expects an exemplary level of customer service at all times, but we do accept that problems can arise. Our aim is to ensure that all complaints are investigated and suitably resolved to your satisfaction wherever possible and for the benefit of future customers through continued service quality improvement.

**Agility does need you to complete this form in order to start the process correctly.**

**Please return the completed form to [QualityControl@agility.com](mailto:QualityControl@agility.com).**

<b>Name</b>	(Office Use)
<b>Service/Staff No</b>	
<b>UBM</b>	
<b>Move Date</b>	
<b>Moved From (Town)</b>	Town Only
<b>Moved To (Town)</b>	Town only
<b>Supplier</b>	
<b>Date Submitted</b>	
<b>Complaint Category</b>	Damages <input type="checkbox"/> Loss <input type="checkbox"/> Delay <input type="checkbox"/> Other <input type="checkbox"/>

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