

COMPLAINT FORM



Please complete this form if you have a complaint regarding the service you received during your recent house move.

Agility expects an exemplary level of customer service at all times, but we do accept that problems can arise. Our aim is to ensure all complaints are investigated and suitably resolved to your satisfaction and for the benefit of future customers through continued service quality improvement

Please return the completed form to grmsapps@agility.com

Ser No	(Office Use)
Name	
UBM	
Date	
Moved From	
Moved To	
Complaint Category Damages <input type="checkbox"/> Loss <input type="checkbox"/> Delay <input type="checkbox"/> Other <input type="checkbox"/>	

Details Of Complaint

COMPLAINT RESPONSE



Agility GRMS Complaint Response	
Date Complaint Received	
Date Complaint Logged	
Supplier	
Date Sent to Supplier	
Investigation Result	
Agility Resolution	